



2020

Annual Impact Report

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Dear supporters,

It's undeniable that the year 2020 was unlike any other. The COVID-19 pandemic has impacted the world, and Syria has been no exception. With the start of 2021, the pandemic continues to ravage communities, and as we approach March 2021, Syria will surpass a decade of crisis. The vulnerability of communities who've endured these ten long years has increased, and the responsibility to serve them is even more pressing.

Although the challenges that lie ahead are tremendous, it's important to highlight the incredible humanitarian efforts of our teams on the ground in Syria—over 2,200 brave women and men who continue to persevere in the most dangerous and desperate of conditions. These efforts have been made possible through the generosity of our donors and partners for life-saving programs, including the provision of healthcare, protection, shelter, and education. Without you, these interventions would simply be impossible to deliver.

As of January 1, 2021, we've delivered over \$108 million in life-saving aid and over 14 million humanitarian interventions since 2011.

This year's report features programs that have been implemented amid the COVID-19 pandemic, and as the Syria crisis approaches the ten year mark this March. Despite these unprecedented circumstances, Syrians remain resilient and hopeful for a better 2021 and a brighter future.

Thank you again,

Dr. Jihad Qaddour
President, Syria Relief & Development

Who We Are



Syria Relief and Development (SRD) was founded in November 2011 in direct response to the Syria humanitarian crisis. SRD is a 501(c)(3) nonprofit organization headquartered in the United States with offices in Syria, Turkey and Jordan, and has worked to provide aid for nearly 10 years to Syrians affected by violence, poverty, hunger, and displacement. The volatile situation in Syria has created a dire need for food security, shelter, protection, and healthcare, among others. SRD works to address these needs through comprehensive and integrated programs within Syria and in neighboring regions.



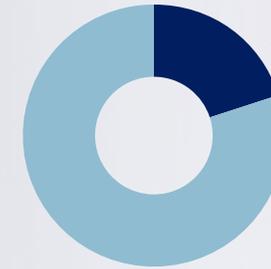
Our Mission

To provide crisis humanitarian relief and plant the seeds of sustainable development for the people of Syria.

Our Vision

To maintain humanitarian relief and mobilize resources to develop a comprehensive agenda for sustainable development in Syria.

Our Impact



14.15 million
humanitarian
interventions to date

2,839,846
beneficiaries in 2020




2,271,278
Health beneficiaries


362,771
Protection and
Empowerment
beneficiaries


37,982
COVID-19 Response
beneficiaries


15,517
Education
beneficiaries


142,462
Nutrition
beneficiaries

 NFI
57,065
Shelter and NFI
beneficiaries


1,180
Families reached via
Seasonal
Distributions



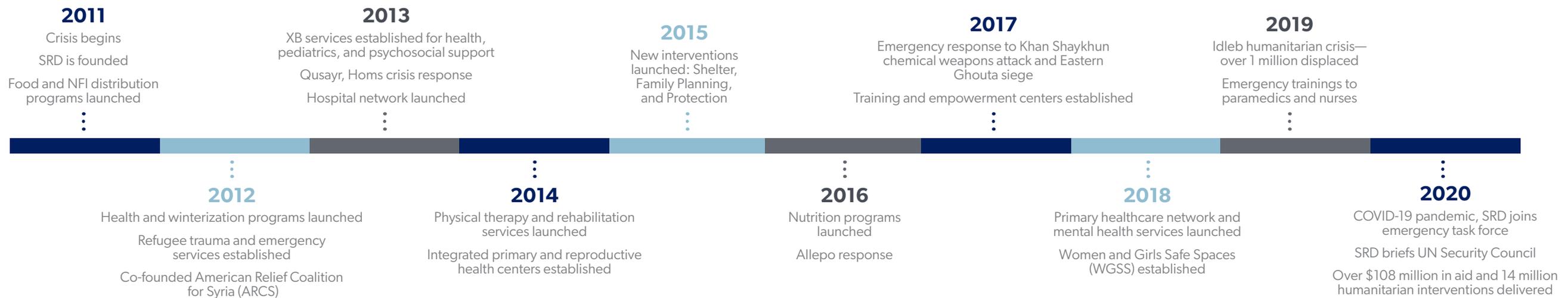
A Decade of Crisis

In March 2021, the Syria crisis will have surpassed ten years. Nearly a decade later, the humanitarian situation remains dire with an estimated 6.7 million¹ internally displaced persons (IDPs) inside Syria and over 5.5 million refugees² in surrounding countries. The fragmentation or collapse of critical infrastructure, such as healthcare and education, has only compounded vulnerabilities and amplified these needs.

In Syria, there are currently over 13.5 million people in need of protection, 12 million in need of healthcare, and 6 million in need of education³. The inability for many Syrians to secure basic amenities like food, water, and shelter has worsened health outcomes and deeply impacted well-being. Humanitarian aid certainly addresses some of these immediate needs, but there must be a commitment to longer-term solutions that ensures needs like the right to education and dignified livelihood are met.

¹ Syria Fact Sheet: January 21, 2021, USAID ² Emergencies: Syria, UN Refugees ³ Syria Humanitarian Needs Overview (HNO)

Below: An aerial view of a camp for internally displaced persons (IDPs) in northwest Syria demonstrates the harsh conditions populations must endure in temporary, make-shift shelters. There are currently over 6.7 million IDPs in Syria.



COVID-19 Response

The coronavirus (COVID-19) pandemic has impacted the world, and Syria has been no exception. While the start of 2020 brought its own tragedies, including the displacement of nearly 1 million⁴ civilians in northwest Syria from December 2019 onwards, the pandemic prompted a new wave of vulnerabilities, including crippling economic conditions⁵, a hunger crisis⁶, and a fragile health system limited in the ability to absorb yet another shock. In response to the pandemic, SRD has implemented key initiatives under the COVID-19 emergency⁷ task force, including infection prevention and control (IPC) measures, referral and transport of cases, and awareness sessions to affected communities.



23,321

COVID-19 Awareness Session Participants



11,635

COVID-19 Cases Referred to Hospitals/ Treatment Centers



3,026

COVID-19 Infection Prevention and Control (IPC) Trainings

⁴ UN News, March 2020 ⁵ Rampant inflation adds to Syria's economic turmoil, MEI ⁶ Hidden Hunger in Syria, Save the Children ⁷ NWS COVID-19 Emergency Response ⁸ UN News, March 2020





Healthcare

With over 12 million⁹ people in need of healthcare in Syria, access to such services has never been more critical. The dangerous operational context of Syria—including attacks¹⁰ on healthcare facilities and healthcare workers, increasing health needs of the population as a result of protracted crisis, and, now, the COVID-19 pandemic—means that services must address immediate and complex needs through integrated services across the health continuum. SRD has worked to provide primary, secondary and tertiary health services in close coordination with other health actors and the World Health Organization. Recognizing that prevention is just as important as treatment, SRD works closely to provide healthcare, while also engaging with key actors in the response to address underlying root causes, which contribute to poor health outcomes, such as overcrowded living conditions, limited access to water, and a loss of social safety nets.

2,271,278
services provided to



⁹ Syria Humanitarian Needs Overview (HNO) ¹⁰ Health Under Attack, Syria, Physicians for Human Rights (PHR)



36

Mobile & Static Clinics

909,523 services provided



2

Mental Health Initiatives

28,971 services provided



Community Health

39,758 homes visited



1

General Hospital



6

Maternity Hospitals

24,463 Trauma Consultations

26,316 Hospital Admissions

4,710 Major Surgeries

7,988 Minor Surgeries

14,275 Natural Deliveries

3,595 Cesarean Deliveries



2

Physical Therapy Centers

7,363 sessions



1

Dialysis Center

1,213 sessions



1

Tuberculosis (TB) Center

1,879 services

Primary, Community, and Mental Health

Access to routine, quality healthcare is essential for Syrians impacted by the crisis. This includes the prevention and treatment of chronic and acute conditions through primary and community-based services for diabetes, asthma, and hypertension, while specialized mental health services address depression, suicide ideation, and post-traumatic stress disorder, among others. Key mental health interventions include mental health and psychosocial support (MHPSS) and the mental health gap action program (mhGAP¹¹).

Hospitals and Centers

Hospitals continue to provide secondary and emergency services to patients, including life-saving surgeries and cesarean sections for women who face complications during labor. Centers provide vital services including physical therapy and rehabilitation for the growing population that now lives with disabilities, tuberculosis treatment, and dialysis for patients with chronic kidney disease.

Emergency and Referrals

Providing emergency transport through a network of ambulances and trained paramedics ensures that patients are able to rapidly reach facilities. Referral services provide link facilities that are able to receive such emergency patients and also transport any cold-cases who lack access to transportation. This has proven essential in the COVID-19 response.

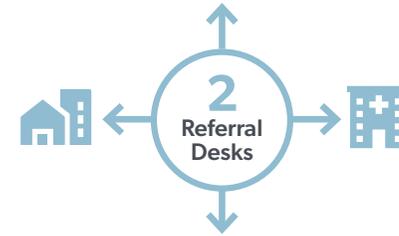
¹¹ WHO mhGAP



21

Ambulances

22,047 cases transported



33

Cold Case Vehicles

41,880 cases transported



A FOCUS ON CHRONIC CONDITIONS

Chronic conditions like diabetes and hypertension have plagued the elderly in Syria, given that regular access to healthcare is not always possible. With a protracted crisis, primary healthcare for such conditions is essential, as their neglect has proven to be dangerous, if not life-threatening, for communities.



Nutrition

The dire economic conditions in Syria and the impact of the pandemic has led to exponential rates of malnutrition and starvation, particularly for children, 4.6 million¹² of whom are food insecure. Vital interventions like ready-to-eat therapeutic foods and infant and young child feeding (IYCF) programs targeting pregnant and lactating women and their children have proven essential for addressing the hunger crisis.

142,462
services provided to

 35,525 women

 106,937 children



20

Nutrition Centers
(2 Static, 18 Mobile)

173,192
services provided

142,362
Malnutrition
Screenings

682
IYCF Awareness
Session Beneficiaries

27,146
IYCF
Consultations

3,463
Referrals



SHAM: A STORY OF SURVIVAL

Living in a tent since birth, one-year-old Sham was in critical condition when her family sought treatment from SRD's nutrition services for malnutrition. She received therapeutic treatment, and her condition slowly began to improve, but the situation remains precarious given that conditions in camps have worsened and families like hers cannot always access nutritious food.

¹² Hidden Hunger in Syria, Save the Children

Protection & Empowerment

With millions of Syrians impacted by the crisis, protection of the population remains critical. Beyond securing basic amenities and coping with systematic and indiscriminate attacks on civilian populations, protection programs also address other critical issues that jeopardize the safety, health, and well-being of Syrians in the form of child labor and recruitment, gender-based violence (GBV), exploitation, and early marriage.

The most vulnerable of the population includes women and children, persons with disabilities, and the elderly. Initiatives that address early childhood development (ECD), like *Ahlan Simsim*¹³ (*Welcome Sesame*) or the Young Mothers Club¹⁴, which provides support services to adolescent girls who have been forced to marry, have proven essential to address both the physical and psychosocial needs. Women and Girls Safe Spaces (WGSS) offer support services, including skills-based trainings to enable self-reliance and self-empowerment.

362,771
services provided to



¹³ *Ahlan Simsim, Sesame Workshop* ¹⁴ *Unbroken: Stories of Syrian Adolescent Girls, UNFPA*



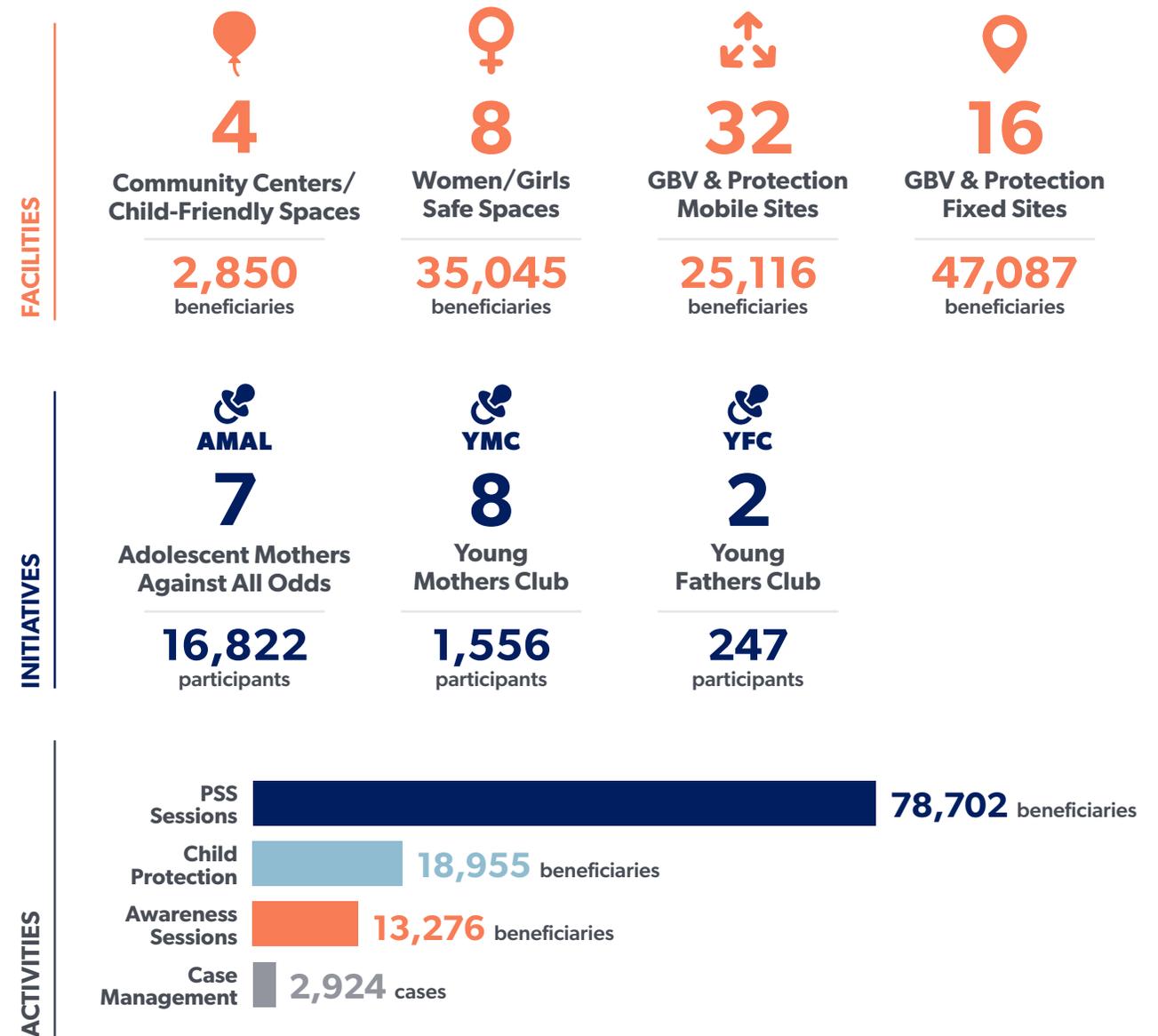
Initiatives like Adolescent Mother's Against All Odds¹⁵ (AMAL), which includes the Young Mother's Club (YMC), work to address the unique needs of adolescent girls in crisis. Through targeted interventions, these groups are able to access essential services through referral pathways, including health and case management for gender-based violence. A key component of the program includes curricula aimed at enhancing life-skills, self-confidence, and practical measures for staying healthy, such as birth spacing, breastfeeding, and nutrition. Programs like these are integrated across other SRD interventions to ensure a holistic approach to well-being.

Fixed and mobile protection services for GBV ensure that remote communities are able to access these much-needed services. Acceptance of these programs has only been made possible by building trust with communities and a collective effort to address root causes, social norms, and coping mechanisms that have emerged as a result of the crisis. ECD programs provide vital psychosocial support services to children and families and facilitate child protection measures.

Pictured: Programs that promote self-reliance and access to livelihoods have been an essential part of empowerment for communities in Syria.



¹⁵ Health in Emergencies: AMAL, CARE

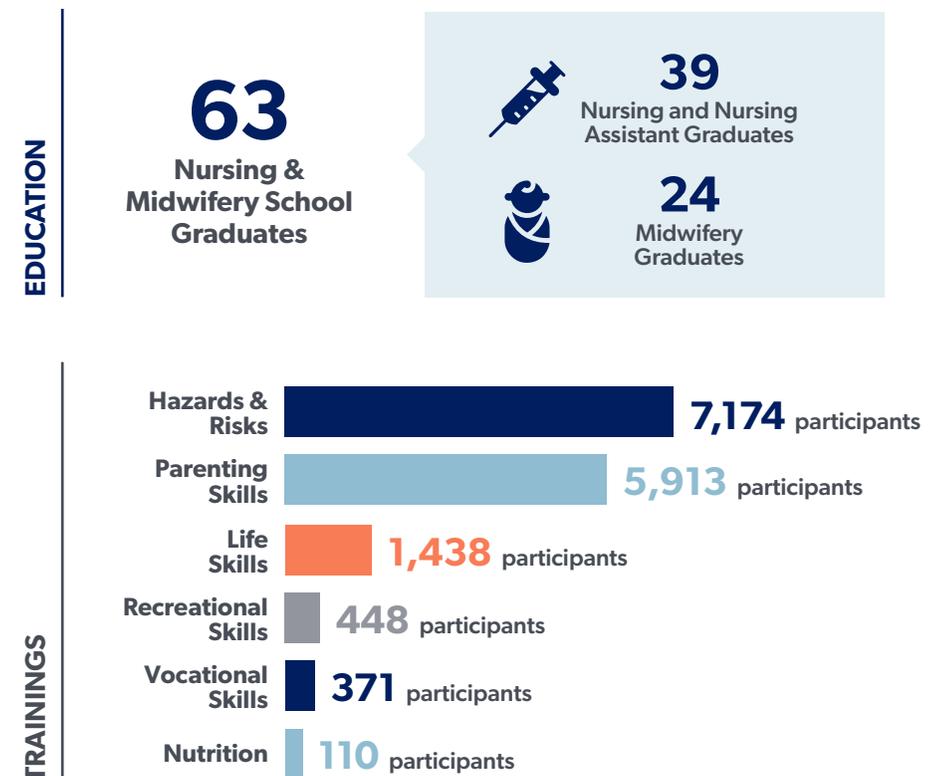




Education & Trainings

Access to education is a basic human right. In crisis settings, this critical sector is often the first to be forgone, as other dire needs are prioritized, including food, water, and healthcare. In Syria, the facts speak for themselves, as over 2 million children are out of school and 1.3 million are at risk of dropping out¹⁶. The numbers are even more bleak for vocational programs and higher education. To add to this, schools have been targeted during aerial campaigns to civilian infrastructure.

In order to address the education vacuum, SRD provides vocational trainings and health education including midwifery, nursing, and nursing assistant programs. Such initiatives promote access to employment opportunities and enable access to livelihoods during the worsening economic situation in Syria.



¹⁶ Syria Fast Facts, UNICEF

Shelter & NFIs

With over 5.6 million¹⁷ in need of shelter assistance in Syria and housing conditions worsening for millions of the displaced population, repair and rehabilitation of damaged homes ensures families are able to receive safe housing and protection.

22,150
shelter services
provided to



2,589 Households
repaired

The distribution of essential non-food items (NFIs) has ensured families are able to access basic amenities in the form of hygiene kits. These kits include soap and shampoo or other winter necessities, including blankets, heaters (sobas), mattresses, and charcoal or firewood.

34,915
NFI services
delivered to



4,042 Households received
winterization
assistance → **24,546**
beneficiaries

1,173 General NFI kits → **6,600**
beneficiaries

19,710 Hygiene kits distributed

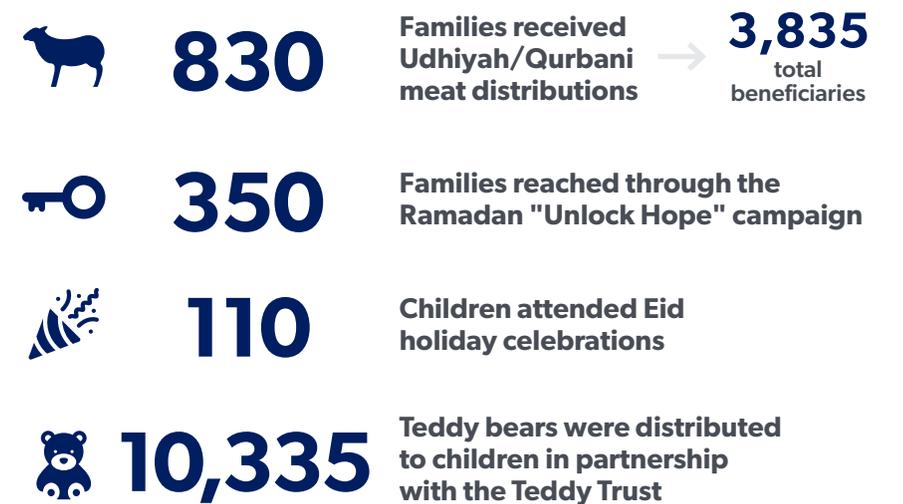
¹⁷ Syria Humanitarian Needs Overview (HNO)





Seasonal Distributions

In order to meet the needs of displaced populations and host communities impacted by the crisis, SRD carries out seasonal programs each year through which essential food and non-food items are distributed. These seasonal campaigns include the Ramadan "Unlock Hope" campaign, through which families were able to receive kits with food essentials and hot meals; celebrations for children during Eid holiday; Udhiyah/Qurbani meat distributions, and the teddies campaign, a program between SRD and the Teddy Trust¹⁸, where children in the United Kingdom gift their own bears to children in Syria and other countries impacted by crisis. The 100,000th bear from the Teddy Trust was delivered in Syria in 2020!



¹⁸ The Teddy Trust



Clockwise from top left: Dr. Oqba Doghim speaks to media outlet *Syria Today* on the risks of the COVID-19 pandemic in Syria; Amany Qaddour briefs the UN Security Council on the humanitarian situation in northern Syria alongside Mark Lowcock, UN USG/ERC; Amani Kanjo highlights the need for integrated health and protection services in the context of COVID-19, including response and prevention of gender-based violence during an ARCS-hosted event; SRD participates in the SNA-hosted press conference on the humanitarian catastrophe in northwest Syria in Istanbul, Turkey; Dr. Abdulsalam Daif speaks at the EU's Brussels IV Syria conference during the Days of Dialogue.

Advocacy

Never has advocacy been more important than in 2020—the compounded effects of the crisis coupled with those of the COVID-19 pandemic increased humanitarian needs and vulnerabilities of the population. Like many in the humanitarian sector, SRD had to rely on virtual engagements to convey these advocacy messages on behalf of the communities served. To complement such initiatives, SRD continued critical partnerships as a member agency of several advocacy and coordination bodies, including InterAction, American Relief Coalition for Syria (ARCS), Syria International NGO Forum (SIRF), Syrian NGO Alliance (SNA), and the Northwest Syria NGO Forum, and the Call to Action on Protection from Gender-based violence in Emergencies.

Fiscal Year 2020

Financial Activities

Support & Revenue

Grants	19,600,624
Gift-in-Kind Contributions	2,642,607
Individual Contributions	718,837

Total Support & Revenue \$ 22,962,068

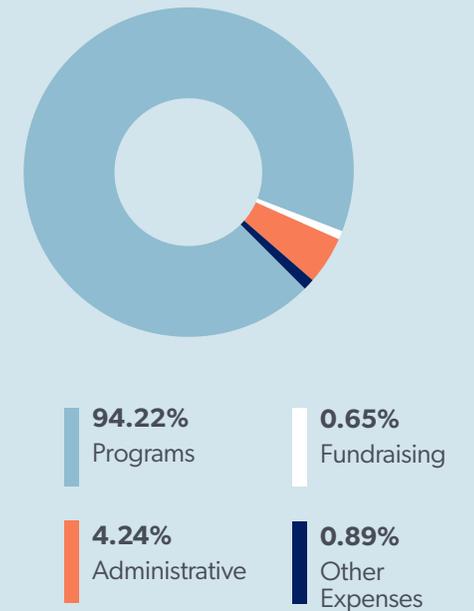
 Total Aid Distributed to Syrians to date: **over \$108 million**

Expenses

Programs	17,655,875
Supporting Services	
Administrative	795,418
Fundraising	121,875
Other Expenses	166,678
Total Supporting Services	1,083,971
Total Expenses	\$18,739,847

Net Income \$ 4,222,221

Fiscal Responsibility





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