



2021

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Dear supporters,

With 2021 behind us, we've officially surpassed ten years of conflict in Syria — and as of November 2021, SRD's own ten year milestone of service to Syrians. The humanitarian situation continues to worsen with the COVID-19 pandemic raging, economic deterioration, a hunger crisis, and most recently, displaced Syrians housed by only a tent or makeshift shelter experiencing one of the coldest and harshest winters in the region from decades past. The responsibility to serve and save lives has never been more essential.

As of January 1, 2022, we've delivered over \$128 million in life-saving aid and over 16.29 million humanitarian interventions since 2011.

Our humanitarian team of over 2,000 men and women continue to deliver these services amid insurmountable challenges and work tirelessly to provide necessary health care, protection, shelter, and education services, among others. Because of your generous support and partnership, this has been possible, and we are grateful to you for your humanity. This year's report features the programs you've supported and highlights the hope and resilience for Syrians across the country as we turn the page and enter 2022.

Thank you again,

Dr. Jihad Qaddour
President, Syria Relief & Development





Who We Are

Syria Relief and Development (SRD) was founded in November 2011 in direct response to the Syria humanitarian crisis. SRD is a 501(c)(3) nonprofit organization headquartered in the United States with offices in Syria, Turkey, and Jordan, and has worked to provide aid for over a decade to Syrians affected by violence, poverty, hunger, and displacement. The volatile situation in Syria has created a dire need for food security, shelter, protection, and health care, among others. SRD works to address these needs through comprehensive and integrated programs within Syria and in neighboring regions.

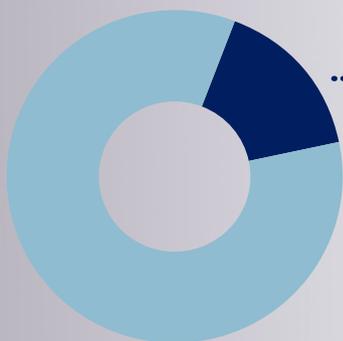
Our Mission

To provide crisis humanitarian relief and plant the seeds of sustainable development for the people of Syria.

Our Vision

To maintain humanitarian relief and mobilize resources to develop a comprehensive agenda for sustainable development in Syria.

Our Impact



1,487,432 beneficiaries in 2021



204,235 men



646,851 women



636,346 children

over **16.29 million**
humanitarian interventions since 2011



1,052,146

Health beneficiaries



170,982

Protection &
Empowerment
beneficiaries



125,816

COVID-19 Response
beneficiaries



20,388

Education
beneficiaries



24,203

Nutrition
beneficiaries



89,081

Shelter & NFI
beneficiaries



4,816

Seasonal Distribution
beneficiaries



Zainab, 6, is deaf and lives with her parents at Aman Camp. She was unable to communicate with other children due to her deafness, and this had a tremendous impact on her mental health and left her feeling extremely depressed. After meeting with the case management team at SRD, Zainab was able to see a hearing specialist at the center, and she received a hearing aid. Smiling from ear to ear, you could just feel Zainab's joy after she received the support she needed.

Stories of Impact



(left) SRD's Rapid Response Team treated **We'am**, a baby who was displaced, malnourished and suffering from a loss of appetite. The team provided We'am's mother with breastfeeding support and taught her how to provide proper nutrients and vitamins to her baby. We'am's weight began to increase, and she seemed to be both healthier and happier each time the team visited her.



(below) **Batoul**, 6, nearly lost her sight after being displaced from her village to camps in northern Syria. She became extremely depressed and, despite her family's encouragement, isolated herself to their dark tent, her eyesight suffering immensely. The emergency response team at SRD acted quickly after meeting Batoul to address her mental health and get her the special medical glasses she needed. Since then, Batoul is doing much better and has started to make new friends and feel much happier.

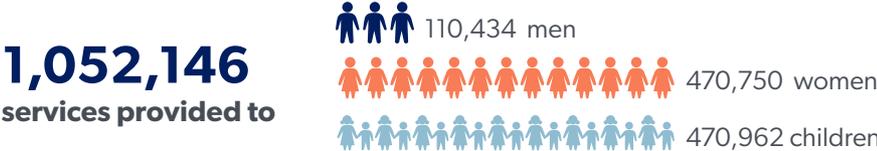


(center) **Malak**, 19, was born deaf. After her family was forced to flee their home, Malak's aunt noticed that she seemed despondent and advised her to go to SRD's Balqees Center. At the center, Malak was taught to sew, which gave her an opportunity to socialize and feel more empowered with her new skill. (right) **Leila**, 69, is responsible for her two widowed daughters and their children. Living in northwest Syria, they struggle to survive in harrowing living conditions and a shortage of basic necessities. After a visit from the emergency response team at SRD, Leila received blankets, mattresses, hygiene supplies, and a flashlight.



Health care

SRD has operated in the health sector since 2011 through a holistic and interdisciplinary approach aimed at addressing overall health and well-being. An integrated focus on public health through community health programs have been complementary to the multilevel health network in place. Health programs operate on the notion of a continuum of care. Without addressing health concerns on every level of the medical spectrum including primary, secondary and tertiary care, neglected conditions affect other components of health, and ultimately, the social fabric of society, as a healthy population is the cornerstone of a thriving society. With over 12.2 million¹ people in need of health care in Syria, access to such services has never been more critical. The dangerous operational context of Syria—including attacks² to health care facilities and health care workers—and increasing health needs of the population as a result of protracted crisis, and as of 2020, the Covid-19 pandemic, means that services must address immediate and complex needs through integrated services across the health continuum.



¹ Syria Humanitarian Needs Overview (HNO) ² Health Under Attack, Syria, Physicians for Human Rights (PHR)



PRIMARY & MENTAL HEALTH



28

Mobile & Static Clinics

536,210 services provided



1

Mental Health Initiative

3,219 services provided



1

General Hospital



6

Maternity Hospitals

30,152

Trauma Consultations

39,914

Hospital Admissions

5,064

Major Surgeries

6,409

Minor Surgeries

15,689

Vaginal Deliveries

3,554

Cesarean Deliveries

HOSPITALS & CENTERS



Physical Therapy Center

1,634

services provided



Dialysis Facility

719

services provided



Tuberculosis (TB) Center

58

patients treated



Immunizations

24,344

administered

REFERRAL SYSTEM



32

Ambulances

12,760

cases transported



25

Cold Case Vehicles

59,462

cases transported



Primary Health Care

A tremendous focus is placed on preventive services for men, women, and children through fixed and mobile primary health care services for the prevention and management of acute and chronic conditions. These include outpatient delivery, immunizations, communicable and non-communicable disease management, community health, mental health, and infection prevention and control.

Secondary Health Care & Specialized Services

Hospitals continue to provide secondary and emergency services to patients, including life-saving surgeries and services for women who face complications during labor. Secondary and tertiary services including physical therapy and rehabilitation for the growing population that now lives with disabilities; tuberculosis treatment; and dialysis for patients with chronic kidney disease. A large focus is placed on physical therapy and rehabilitative services for Syrians whose impairments stem from development, chronic or conflict-related conditions.

Emergency & Referrals

Providing emergency transport through a network of ambulances and trained paramedics ensures that patients are able to rapidly reach facilities. This has proven essential in the Covid-19 response. Referral services provide link facilities that are able to receive such emergency patients along with transport of any cold-cases who lack access to transportation.

Sexual & Reproductive Health

Provision of specialized and comprehensive sexual and reproductive health (SRH) services include the Minimum Initial Service Package (MISP) in order to prevent sexual violence and respond to survivor needs, prevent excess maternal and newborn morbidity and mortality, including the provision of emergency obstetric and newborn care, and prevention of unintended pregnancies.



COVID-19 Response

The Coronavirus (COVID-19) pandemic has impacted the world, and Syria has been no exception. The onset of the pandemic in 2020 prompted a new wave of vulnerabilities, including crippling economic conditions,³ a hunger crisis,⁴ and a fragile health system limited in the ability to absorb yet another shock. In response to the pandemic, SRD has implemented key initiatives under the COVID-19 emergency task force, including infection prevention and control (IPC) measures, referral and transport of cases, and awareness sessions to affected communities.

21,622
individuals received
COVID-19 care



97,540

Referrals to Hospitals +
Treatment Centers



5,594

COVID-19 awareness
sessions



1,060

Community-based
Treatment Center
Interventions



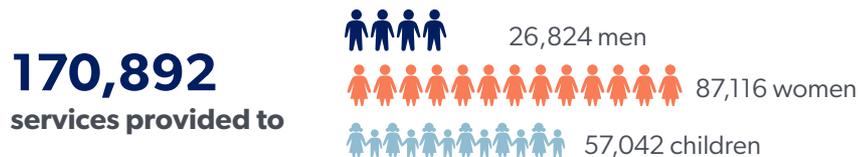
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Points of Entry

³ Rampant inflation adds to Syria's economic turmoil, MEI ⁴ Hidden Hunger in Syria, Save the Children

Protection & Empowerment

The war in Syria has rendered every man, woman, and child exposed to the conflict and over 14.2 million people in need of protection.⁵ With half of the country's pre-war population displaced since the onset of the crisis, programming cannot only be applicable to those communities considered most vulnerable. Protection encompasses physical safety and the emotional and psychological needs of those affected by conflict. The most pressing physical protection Syrians require consists of protection from aerial bombardments, warfare, sexual and gender-based violence (SGBV), damaging environmental conditions, and other factors that contribute to negative health outcomes. The most relevant emotional and psychological protection efforts for Syrians today require a holistic approach to address the complex and multifaceted needs of communities. SRD's protection portfolio focuses on three areas, which include general protection, gender-based violence, and child protection.



⁵Syria Humanitarian Needs Overview (HNO)







Adolescent Mothers Against All Odds (AMAL Initiative) was designed to meet immediate needs of pregnant adolescents and first-time mothers in crisis settings, while addressing community consciousness around gender, power and social norms. The program was developed by SRD, CARE, and UNFPA. Other adolescent-centered approaches include the Young Mothers Club and Young Fathers Club.

Individual Protection Assistance (IPA) programs entail a one-time cash or non-cash assistance to persons with specific protection needs to prevent their exposure to further risks.

Women and Girls Safe Spaces (WGSSs) allow women and girls to safely socialize and rebuild their social networks, receive social support, acquire skills, and access safe and non-stigmatizing GBV response services along with information on issues related to rights, health, and services.

Income-Generating Activities (IGA) activities work to empower and support women to establish new businesses by providing them with the necessary training, tools, and equipment.

Early Childhood Development (ECD) initiatives like Ahlan Simsim⁶ provide psychosocial support services to children and families and facilitate child protection measures.

ACTIVITIES



Kit Distributions

3,339
Dignity Kits

18,595
Elderly Kits

9,476
Recreational Kits

⁶Ahlan Simsim-Sesame Workshop

FACILITIES

10

Community Centers + Child-Friendly Spaces

13,407 beneficiaries

4

Women/Girls Safe Spaces

26,888 beneficiaries

19

GBV & Protection Mobile Sites

136,331 beneficiaries

7

GBV & Protection Fixed Sites

14,744 beneficiaries

INITIATIVES

AMAL
4

Adolescent Mothers Against All Odds facilities

1,308 Young Mothers Club participants

93 Health providers attended Social Analysis and Action Approach sessions

613 Community members attended Social Analysis and Action Approach sessions



ACTIVITIES

Awareness Sessions 67,127 beneficiaries

Child Protection 25,497 participants

PSS Services 20,369 beneficiaries

Psychological First Aid 10,800 beneficiaries

Referral Services 10,652 beneficiaries

Case Management 3,100 beneficiaries

Income Generating Activities 28 beneficiaries

Women and Community Support Network 25 beneficiaries



Education & Trainings

In order to address the Education vacuum in Syria, SRD provides vocational training to beneficiaries along with necessary education to humanitarian aid workers in the sectors of health, protection, and early recovery. With 2.4 million children out of school and 1.6 million at risk of dropping out,⁷ education remains a critically neglected sector with both short-term and long-term implications for Syria's youth, aspiring workforce, and for those who have been forced into the role of primary breadwinner due to the conflict, particularly women and children. The continued provision of informal education coupled with more formal initiatives to train and equip individuals with the tools and resources to overcome difficulties in both the short and long-term.



EDUCATION



40

Midwifery Students

TRAININGS



⁷ Syria Humanitarian Needs Overview (HNO)

Nutrition

In Syria, over 12 million people are food insecure⁸ and 1.3 million are severely food insecure. Conditions are particularly dire for children with over 553,000 children are chronically malnourished and 245,000 are acutely malnourished.⁹ One in three pregnant women is anemic due to inadequate nutrition.¹⁰ Deteriorating economic conditions in Syria and the impact of the COVID-19 pandemic have contributed to such exponential rates of food insecurity and malnutrition among the population. Vital interventions like ready-to-eat therapeutic foods and infant and young child feeding (IYCF) programs targeting pregnant and lactating women and their children have proven essential for addressing the hunger crisis.

24,203
services provided to



20

Nutrition Centers
(2 Static, 18 Mobile)

16,584
Malnutrition Screenings

120
Awareness Sessions

2,254
IYCF Consultations

318
Referrals

Micronutrients provided to:

3,537
Children

&

1,319
Pregnant & Lactating Women and Caregivers

⁸ Syria Humanitarian Needs Overview (HNO) ⁹ Syria Humanitarian Needs Overview (HNO) ¹⁰ Syria Humanitarian Needs Overview (HNO)







Shelter & NFIs

The level of destruction of homes in Syria uprooted families and while temporary housing structures and settings, such as tents in IDP camps are available to a subset of the population, many have been forced to seek shelter in makeshift homes and temporary settlements. Over 5.8 million¹¹ people are in need of Shelter assistance and rehabilitation of damaged homes ensures families are able to receive safe housing and protection.

1,097
shelter services
provided to

 3,252 men

 1,371 women

 5,349 children

 **600** Shelters repaired

 **497** Tents distributed

Over 4.9 million¹² people are in need of such essential items. The distribution of essential, Non-Food Items (NFI) has ensured families are able to access basic amenities in the form of hygiene kits, which include soap and shampoo or other winter necessities, including blankets, heaters, mattresses, and firewood.

79,109
NFI services
delivered to

 18,236 men

 21,669 women

 39,204 children

 **1,643** Households received winterization assistance → **9,944** beneficiaries

 **2,571** General NFI kits → **14,029** beneficiaries

 **10,013** Hygiene kits → **55,136** beneficiaries

¹¹ Syria Humanitarian Needs Overview (HNO) ¹² Syria Humanitarian Needs Overview (HNO)



Seasonal Distributions

In order to meet the needs of displaced populations and host communities impacted by the crisis, SRD carries out seasonal programs each year where essential food and non-food items are distributed. Seasonal campaigns for 2021 have included the Ramadan campaign where families received kits with food essentials and hot meals; celebrations for children during Eid holiday; and Udhiyah meat distributions. With widespread food insecurity across Syria due to the crippling economic situation and deterioration of the food sector, access to nutritious food remains a necessary and basic human right.

4,816
services provided to



803

Families received Udhiyah/Qurbani Meat Distributions



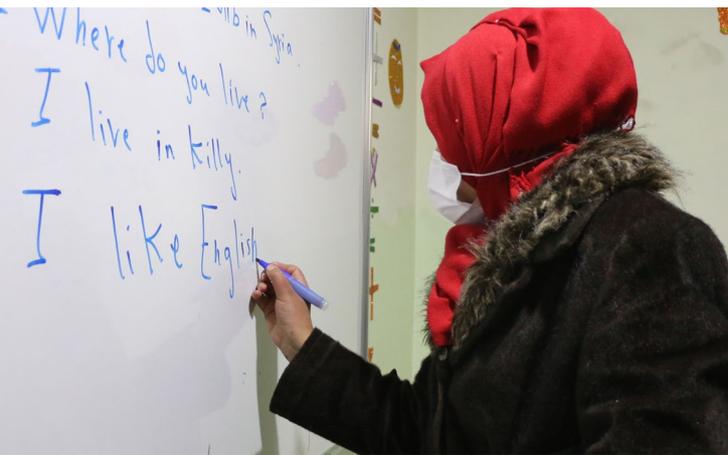
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Families reached through the Ramadan "Saving Lives and Spreading Smiles" campaign





More Stories of Impact



(clockwise from top)

Anas, 12, was confined to the small tent he shares with his mother and siblings in Talal Camp and they didn't have access to diapers, clothing, or even a wheelchair. He felt depressed as a result of his confinement. In collaboration with the physical therapy center and Shafak, the emergency team gave Anas psychosocial counseling, a wheelchair, and awareness sessions for his caregivers.

Youssef, 7, was taken to Baza'a Health Center after his brother found him with a screwdriver in his head, piercing his brainstem. Youssef was transferred to Al-Bab Hospital via ambulance and underwent surgery and made a full recovery.

Naseem, 14, struggled with obsessively cutting her hair and eyebrows and was bullying other children. She began to receive therapy at Balsam Center and has made progress in communicating her feelings and taking physical education and English classes as part of her care plan.

Fiscal Year 2021

Financial Activities

Support & Revenue

Grants	13,445,561
Gift-in-Kind Contributions	7,021,422
Individual Contributions	645,260

Total Support & Revenue \$ 21,112,242



Total Aid Distributed to Syrians since 2011: **over \$128 million**

Expenses

Programs 14,614,380

Supporting Services

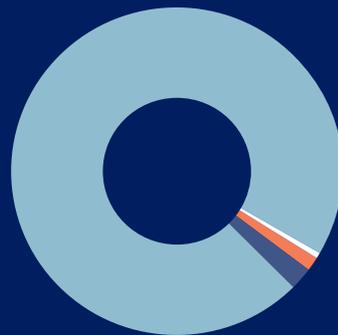
Administrative	196,973
Fundraising	80,379
Other Expenses	322,600

Total Supporting Services 599,952

Total Expenses \$15,214,332

Net Income \$230,543

Fiscal Responsibility



96.06% Programs	0.53% Fundraising
1.29% Administrative	2.12% Other Expenses



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